September 2004

Here are some ideas about the Internet that you can apply to dial-up, ADSL and cable services.

Yesterday, finding 36,000 viruses on a family PC, with an Anti-virus software program installed that had somewhat expired, I noticed that most of them were from unsolicited sources (Spam email if you like) and the predominant Netsky virus could have been easily stopped at the ISP.

My Internet provider...

1. Provides excellent anti-virus services, so that I never get a virus in an email attachment. Never.
2. Blocks all spam, so that company or individual emails never target me without my prior consent. Never.
3. Provides me with an unlimited download structure, so that if a program or children cause huge downloads - that can cost parents thousands of dollars in excess traffic fees each month - I pay nothing extra, even though my downloads are the biggest.
4. They gave me a free modem.
5. Gave me 20 free email addresses and 30MB of web space.
6. Offer me fast and friendly help desk support.
7. They charged me no extra for these services.

What a wonderful day, when Internet Service Providers everywhere take responsibility for our security in part at least and offer Spam-free and virus-free email environments.

One of the other unique activities I observed is a safe Internet service for children...

## http://www.kidz.net/

What a brilliant idea!!!
Please support Murray Olds and 2UE for letting us give you this advice for free. Every time you ask for me back, I promise I will give you a free article.

Kind Regards,

Mike Bloomfield

